

Job description: Reserve / Saturday Rep

Accountability: To: Resort Manager

The main purpose of the job

To give support to chalet hosts whilst helping to provide guests with an excellent holiday by following Ski Beat guidelines. When necessary running a chalet to cover illness, injury or staff shortages. On Saturday's assisting the Resort Manager with transfers.

Key responsibilities

- Being a warm and friendly host to the guests in the chalet.
- To comply with all procedures & standards as set out in the staff manuals.
- To support and liaise regularly with your manager.
- Conduct safe and responsible ski hosting as described in the manual and brochure.
- Dealing with independent arrivals, occasionally airport transfers.

Your duties include

- Sharing responsibility for the efficient running of the chalet with the chalet host (see chalet host job description).
- Assisting in the kitchen, serving and preparing meals.
- Keeping the chalet clean at all times.
- Running a chalet alone or with another host when necessary, to cover illness, injury or staff shortages.
- Teamwork, participation in a rota for the collection and delivery of laundry and general supplies between chalets.
- Keeping access paths and steps to and from the chalets and any other communal steps free of snow and ice at all times, (this is hard physical outdoor work - requiring plenty of stamina).
- Picking up and distributing ski passes.
- Assisting guests with ski hire.

WHO WE ARE LOOKING FOR:

You will enjoy variety, and working with different people in the team. You must be able to cook and be a convivial host as this job requires the same skills and experience as a chalet host with extra flexibility!

Please see Chalet Host job descriptions for more information.

Please note that this job description is purely intended to give you an idea of what your work involves and is not intended to be a precise breakdown of your duties.